



# The New Normal

Dear partners and friends, we are well-prepared for the return of international guests to Namibia and offer preferential services for a carefree Namibian experience.



We at **The Cardboard Box Travel Shop** are so excited to once again welcome you to our beautiful Namibia. It is of course not business as usual, but Namibia is perfectly positioned to offer a safe, exciting and soulful journey to all on our planet who are ready to break out into solitude, fresh air and wide-open spaces.

All you need for your dream holiday in Namibia is a negative Covid-19 PCR test, which is not older than 72 hours at the time of arrival. No quarantine, no additional testing.

On entry, the following documents must also be presented: a travel itinerary, two completed medical questionnaires (**COVID-19 Primary Surveillance Form** and **Health Questionnaire**) and a travel insurance that also covers Covid-19 related medical expenses.

We are humbled and proud of how we were able to weather this storm with zero retrenchments, immediate repayments of refunds and without touching our customer deposits received. We are prepared to offer you a tailor made travel solution in these trying times, while having your health and wellbeing at heart.

Are you ready to fly to Namibia? Several international airlines such as Ethiopian Airways and Lufthansa/Eurowings have resumed flights to Windhoek. Travel insurances that cover Covid-19 related medical expenses are available, e.g. at **HanseMerkur**.



## Preferential offers for specific “Tourism Revival itineraries”

In cooperation with **Gondwana Collection Namibia** and the **Namibia2Go** car rental we can provide you with a travel itinerary for a safe and soulful journey.

### Precautionary Measures taken by our partners

**Gondwana’s Health and Safety Measures** as well as Standard Operating Procedures have been adapted and provide a safe environment for guests and employees, while still ensuring travellers have an unforgettable and unique Namibian experience.

**Namibia2Go** provides you with well-maintained rental vehicles which are cleaned and disinfected thoroughly to give you the comfort to enjoy your dream holiday to the limit.

### 0% Cancellation fee until 48 hours prior to date of arrival

To meet their guests and clients’ needs, Gondwana and Namibia2Go have added a special clause to their cancellation policy, valid until 31 October 2021. 0% cancellation fee until 48 hours prior to the arrival date at the lodge or to renting a Namibia2Go car; e.g. being suspected of carrying the Corona virus and not being allowed to board the plane to Namibia; border closures, either in Namibia or abroad, inclusive of neighbouring borders if it is a cross border itinerary; quarantine advice; fresh lockdown or the like; and where this inability to travel is beyond the control of the guest.

If the cancellation is of short notice, we need to be informed via e-mail and telephonically. If communication is to take place outside of normal office hours, Cardboard Box Travel Shop needs to be contacted on the 24-hour Emergency Number +264 (0)81 405 2442.

### Medical Assistance and Care Package

In the ~~unlikely~~ event of falling ill with Covid-19 in Namibia; Gondwana Collection Namibia and Namibia2Go in partnership with **OSH-Med International** will provide a full medical support package: facilitation of transport and accommodation in a registered, private isolation and quarantine facility; availability of OSH-Med medical professionals and liaisons with private hospitals. The costs for these services must be covered by the guests or their insurance.

OSH-Med is a private service- and training facilitator for Occupational Health and Safety, as well as Emergency and Medical Care in Namibia and beyond; accredited by the Ministry of Health and Social Services, the Ministry of Labour and the Health Professional Council of Namibia.

**If you want to have peace of mind while travelling Namibia, ask us for your tailor-made itinerary**  
[info@namibia.org](mailto:info@namibia.org)

